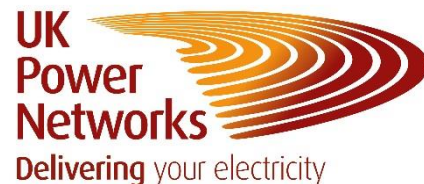


Registered Office:
Newington House
237 Southwark Bridge Road
London SE1 6NP

Company:
UK Power Networks
(Operations) Limited



Registered in England and Wales No: 3870728

27 November 2024

Dear Customer,

Installation of electricity cables in Lady Miriam Way, Bury St Edmunds

We run the electricity network delivering power to your area and we are currently working on an infrastructure upgrade project between our Hollow Road and St Botolph's Lane substations.

In partnership with our contractor, Kier, we are installing underground electricity cables and the next stage of work will be taking place on Lady Miriam Way, Bury St Edmunds between Mount Road and Skyliner Way, from **9 December to 31 January**. No works will take place during the Christmas embargo period between **20 December and 6 January**.

There will be some noise from the digging activities during these works, and you will see members of our teams working behind safety barriers. We will be working between **8am to 6pm, Monday to Friday**.

In order to work safely, temporary traffic lights will be in place in sections along Lady Miriam Way between Mount Road and Skyliner Way.

Please note that whilst we'll endeavor to meet these dates, they are approximate and factors such as weather will determine the project progress.

Our work should have no impact on your electricity supply. The project involves excavating trenches to lay pipework (ducts) and pulling through new underground cables. This allows us to keep the excavations as small as possible. We will return to open excavations at intervals along the route to pull the new cables into position and join them to our electricity network.

We have worked closely with the local authority in planning this project and access for emergency vehicles will be maintained throughout the work.

We apologise for any inconvenience caused and will make every effort to minimise the impact on your neighbourhood. If you have any questions, please contact our customer care team on **0330 333 0838** or careline@kier.co.uk.

Yours sincerely

Ian Robinson
Project Manager
UK Power Networks | EDISON Alliance | Capital Programme & Procurement